

Debt support

Business Debtline

Providing free, impartial, expert debt advice to small business owners and self-employed people.

Website: businessdebtline.org

Telephone: 0800 197 6026

Christians Against Poverty (CAP)

Offering free debt advice and other services if you are struggling with money.

Website: capuk.org

Telephone: 0800 328 0006

Email: info@capuk.org

National Debtline

Providing free, impartial, expert debt advice; helping people take control of their debts.

Website: nationaldebtline.org

Telephone: 0808 808 4000

Step Change

Offering free, independent advice to help people deal with their debts.

Website: stepchange.org

Telephone: 0800 138 1111

Energy saving advice and support

Centre for Sustainable Energy (CSE)

Providing advice on saving money on energy bills and heating your home.

Website: cse.org.uk

Telephone: 0800 082 2234

Email: home.energy@cse.org.uk

Warmer Homes, Advice and Money (WHAM)

Supporting North Somerset's most vulnerable residents by giving advice on energy, money, and carrying out home repairs.

Website: cse.org.uk/my-home/advice-projects/wham-warmer-homes-advice-and-money/

Telephone: 0800 082 2234

Food support

Local Food Support

Website providing a list of food banks, community larders, lunch clubs and pantries in the area.

Website: n-somerset.gov.uk/my-services/benefits-support/other-benefits-support/food-support

Trussell Trust Foodbanks

Working to combat poverty and hunger. Food banks give food parcels in exchange for a voucher from a referring agency.

Website for Weston-Super-Mare foodbank:

westonsupermare.foodbank.org.uk

Email: info@wsmfoodbank.org.uk

Telephone for Weston-Super-Mare foodbank: 0808 208 2138

Website for Clevedon foodbank: clevedondistrict.foodbank.org.uk

Telephone for Clevedon foodbank: 0344 4111445 or 0808 2082138

Email: info@clevedondistrict.foodbank.org.uk

Government and Council support

Gov.uk

Details of cost-of-living support, including income and disability benefits, bills and allowances, childcare, housing, and travel.

Website: gov.uk/cost-of-living

North Somerset Council

Providing links to local cost-of-living advice and guidance.

Website: n-somerset.gov.uk/my-services/benefits-support/cost-living-advice-guidance

North Somerset Council

Welfare Provision Scheme

Providing short-term financial help in a crisis. Phone to make an appointment for help to complete the application if you are unable to do so online.

Website: n-somerset.gov.uk/my-services/benefits-support/welfare-provision-scheme

Telephone: 01275 885 082

Health and well-being support

Community Living Rooms

Offering safe, welcoming community spaces in North Somerset to help keep you warm.

Website: n-somerset.gov.uk/my-services/north-somerset-together/community-living-rooms-north-somerset

Housing support

Shelter

National organisation offering housing advice and support.

Website: england.shelter.org.uk

Emergency helpline: 0808 800 4444

We Care Home Improvements

Not for profit organisation improving homes so people can live independently for as long as they wish.

Website: wecr.org.uk

Telephone: 0300 323 0700

Email: info@wecr.org.uk

Technology

Good Things Foundation

Providing free sim cards, mobile data and devices to people who cannot afford them. Search the map on the website for local support from the National Databank and the National Device Bank.

Website: goodthingsfoundation.org/find-support/map

Email: hello@goodthingsfoundation.org

Information and advice

Age UK Somerset

Providing a free information and advice service to people over 60, and family members supporting them, covering a large range of topics including debt management and claiming benefits.

Website: ageuk.org.uk/somerset

Telephone: 01823 345613

National Age UK Advice Line:

0800 678 1602 8am-7pm

Email:

info@ageuksomerset.org.uk

Citizens Advice North Somerset

Offering free independent advice on a range of issues including welfare benefits and debt.

Website: nscab.org.uk

Telephone: 0808 278 7973

MIND

Welfare benefits line for people with mental health problems who are navigating the benefits system.

Website: mind.org.uk

Telephone: 0300 222 5782

Email: info@mind.org.uk

Money Saving Expert

Website offering help with the cost-of-living crisis including a guide about what you can do if you are struggling with energy bills and budgeting.

Website: moneysavingexpert.com

Website on debt:

moneysavingexpert.com/budgeting-debt-help

Turn2Us

Providing information to individuals facing financial hardship. By entering your details, their system can electronically search their database to connect you with relevant assistance and resources.

Website: turn2us.org.uk

Please note:

This is not an exhaustive list. In providing this information, the St Monica Trust is not providing recommendations for the listed organisations.

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