

Debt support

Business Debtline

Providing free, impartial, expert debt advice to small business owners and self-employed people.

Website: businessdebtline.org/

Telephone: 0800 197 6026

Christians Against Poverty (CAP)

CAP offer free debt advice and other services if you are struggling with money.

Website: capuk.org

Telephone: 0800 328 0006

Email: contact@capuk.org

National Debtline

Providing free, impartial, expert debt advice; helping people take control of their debts.

Website: nationaldebtline.org

Telephone: 0808 808 4000

Step Change

Offering free, independent advice to help people deal with their debts.

Website: stepchange.org

Telephone: 0800 138 1111

Energy saving advice and support

Centre for Sustainable Energy (CSE)

Providing advice on saving money on energy bills and heating your home.

Website: cse.org.uk

Telephone: 0800 082 2234

Email: home.energy@cse.org.uk

Energy at Home

Energy saving advice and support for BANES residents.

Website: energyathome.org.uk

Telephone: 0800 038 5680

Warmer Homes, Advice and Money (WHAM)

Supporting Bristol, B&NES and North Somerset's most vulnerable residents by giving advice on energy, money, and carrying out home repairs.

Website: cse.org.uk/my-home/advice-projects/wham-warmer-homes-advice-and-money/

Telephone: 0800 082 2234

Food support

BANES Food Finder

A list of food clubs and pantries offering affordable food or emergency food parcels.

Website: banesfoodfinder.org.uk

Telephone: 0300 247 0050

Trussell Trust Foodbanks

Working to combat poverty and hunger. Food parcels are given in exchange for a voucher from a referring agency.

Website: trussell.org.uk

Telephone: 0808 2082138

Email: enquiries@trussell.org.uk

Government and Council support

Bath and North East Somerset Council

Resources, signposting and information related to finances and available support.

Website: livewell.bathnes.gov.uk/cost-living-support

Gov.uk

Details of cost-of-living support, including income and disability benefits, bills and allowances, childcare, housing, and travel.

Website: gov.uk/cost-of-living

Welfare Support

Help for B&NES residents with basic essential items such as food and energy costs or help with certain debts.

Website: bathnes.gov.uk/apply-welfare-support

Telephone: 01225 47 72 77

Email: welfare_support@bathnes.gov.uk

Health and wellbeing support

Community Wellbeing Hub

A central place to access services to improve your health and well-being. One contact to the Hub can connect you to multiple services.

Website:

communitywellbeinghub.co.uk/

Telephone: 0300 247 0050

Email:

BATHNES.thehub@hcrhcaregroup.com

Housing support

Housing Advice, Bath and North East Somerset Council

For anyone in B&NES threatened with homelessness or in need of housing advice.

Website: beta.bathnes.gov.uk/contact-us-housing-advice

Telephone: 01225 396 296

Shelter

Housing advice and support.

Website: england.shelter.org.uk

Telephone: 0808 800 4444

We Care Home Improvements

Not for profit organisation improving homes so people can live independently for as long as they wish.

Website: wecr.org.uk

Telephone: 0300 3230700

Email: info@wecr.org.uk

Technology

Good Things Foundation

Providing free sim cards, mobile data and devices to people who cannot afford them. Search the map on the website for local support from the National Databank and the National Device Bank.

Website: goodthingsfoundation.org/find-

Information and advice

Age UK Bath and North East Somerset

Providing free information and advice to people over 50 on a large range of topics from claiming benefits to health and well-being.

Website: ageuk.org.uk/bathandnortheastsomerset

Telephone: 01225 466135 (option 2)

National Age UK Advice Line: 0800 678 1602 8am-7pm

Email: advice@ageukbanes.co.uk

Citizens Advice Bath & North East Somerset

Offering free, confidential, impartial and independent advice.

Website: citizensadvicebanes.org.uk

Telephone: 0808 278 7897

MIND

Welfare benefits line for people with mental health problems who are navigating the benefits system

Website: mind.org.uk

Telephone: 0300 222 5782

Email: info@mind.org.uk

Money Saving Expert

Website offering help with the cost-of-living crisis including a guide about what you can do if you are struggling with energy bills and budgeting.

Website: moneysavingexpert.com

Website on debt: moneysavingexpert.com/budgeting-debt-help

Turn2Us

Providing information to individuals facing financial hardship. By entering your details, their system can electronically search their database to connect you with relevant assistance and resources.

Website: turn2us.org.uk

Please note:

This is not an exhaustive list. In providing this information, the St Monica Trust is not providing recommendations for the listed organisations.

May 2025