

Acoustic Monitoring Privacy Notice

Purpose of processing

Acoustic Monitoring works by detecting abnormal sound patterns within residents' rooms between set hours during the night. These sounds trigger an alarm in a central monitoring station, which are then assessed and acted on if necessary.

With Acoustic Monitoring the detection of a fall or a cry for help is quicker. This allows a more responsive care environment for the resident.

Data subjects

Residents, staff, and visitors in areas where/when Acoustic Monitoring is active.

Personal data that we collect

We will only collect the following information:

- 16 second sound recordings where and when Acoustic Monitoring is active.

How your personal data will be used

Sound data is collected in 16 second periods via a capture device located in the resident's bedroom.

In the event of an alarm, this 16 second timeframe is recorded and kept until assessed by the member of staff monitoring the system. Once listened to and acted on, the recording is automatically deleted so only the notification of the alarm is retained.

Data is not shared by anyone, the member of staff monitoring the alarm alerts the relevant duty staff to the nature of the alarm. If the alarm requires an in-person response, the resident is then checked on by the duty staff.

Profiling and automated decision making

We do not use profiling or automated decision making as part of this processing activity.

Legal basis for using your data

The Legal basis we rely upon is covered by the GDPR under Article 6(1)(f): Legitimate Interests

Sharing data

Sound recordings cannot be shared.

How long will we keep your data for?

Where an alarm has been activated, the sound recording is only retained until listened to and acted on. Only the notification of the alarm is retained after this time, not the recording.

Your data protection rights

For full details of your rights please review our main Privacy Policy at;

<https://www.stmonicatrust.org.uk/privacy-policy>

Questions or concerns

Please contact i-west@bathnes.gov.uk or the team with any questions or concerns regarding your personal data.

Appeals to the Information Commissioner's Office

If you are unhappy about the way we have treated your personal data or feel we have not properly respected your data subject rights, you have the right to contact the Information Commissioner's Office (ICO) and tell them about this. Advice is available here <https://ico.org.uk/for-the-public/>.

The ICO may also be contacted on 0303 1231113